## This flowchart gives an overview of Action for Adults at risk flowchart action to be taken when concerned about the welfare of an adult at risk. Use this alongside your own written procedures. An allegation is made or there are **Emergency situation** concerns regarding well-being/abuse Someone who lacks 'capacity' cannot, of an adult due to an illness or disability such as a mental health problem, dementia or learning disability, do the following: • Understand information given to Contact Police or Adult them to make a particular decision Inform the Safeguarding Adults Social Care (Emergency · Retain that information long enough Lead (or deputy) Duty Team out of office to be able to make the decision hours) Use or weigh up the information to make the decision Communicate their decision Does the adult have care and Is the concern about support needs? No Spiritual Abuse? Yes If unsure whether the concern warrants an official referral, the Safeguarding Lead should: Seek advice from Thirtyone:eight 0303 Contact Adult Social Care to discuss concerns and seek advice 003 1111 OR call Thirtyone:eight for advice on 0303 003 1111 **Adult HAS capacity NO FURTHER ACTION AGREED** Adult DOES NOT have capacity Safeguarding Lead to consider: Adult to be supported to make a referral • A referral to adult services for multi-agency consideration to Adult Social Care or to the Police Does organisation need to develop a strategy/seek advice to address concerns Continue to observe and review concerns where possible Ensure accurate records have been maintained relating to the concern