# Supporting Victim-Survivors



Creating safer places. Together.

# Introductions





2.5 hours 2 short breaks



Sensitive and confidential



Link for slides and handbook



**Get support** 



Webcam and microphones



**Chat facility** 





helpline@thirtyoneeight.org



### Course Aim:



'There are things you can do to help me trust you enough, so I don't shut down or avoid you.'



Who are we supporting?

2 Supporting well

# Part 1: Who are we supporting?

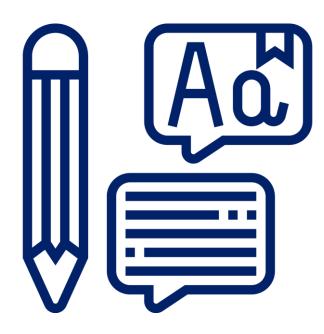
### In Part One...

- Scope and Scale
- Adverse Childhood Experiences and Adverse Community Environments
- Trauma Awareness

# People and terminology

Who do we mean when we

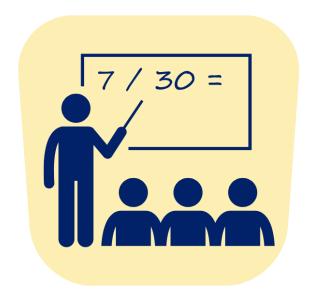
say victim-survivors?

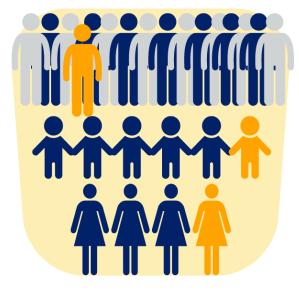


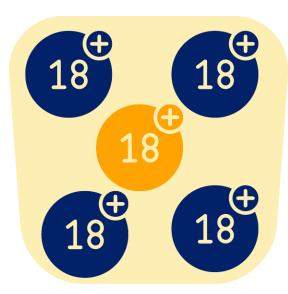
# Who are YOU supporting?



# Scope and Scale









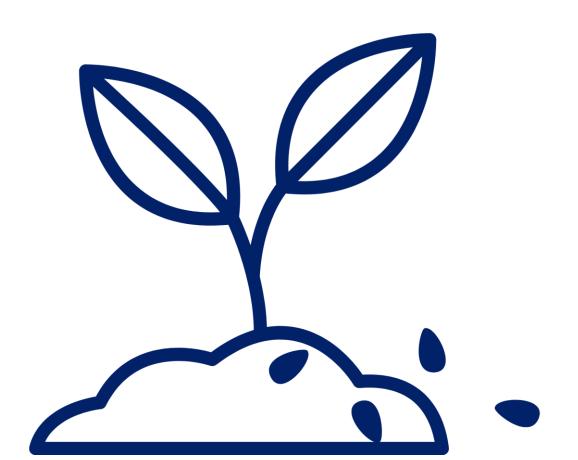
## Pause and consider:

Is anyone more likely to have experienced

harm and abuse?



# Adverse Childhood Experiences and Adverse Community Environments



# **ACEs and Resilience**

- What is resilience?
- What supports resilience?
- Support and protective factors



## **ACEs Reflection:**

"Experiences in childhood are just one part of a person's life story. There are many ways to heal throughout one's life."



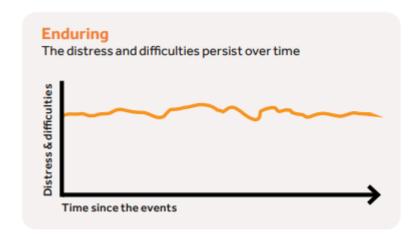


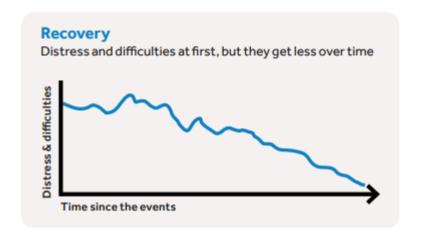
# Pause and consider:

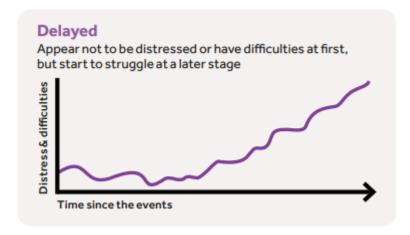
What is T/trauma?

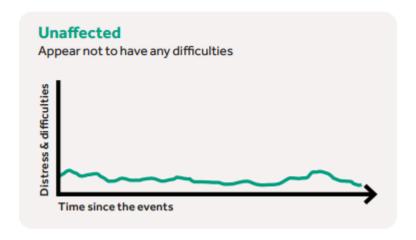


# Different responses to trauma:









# Recognising trauma



# Poll:

Levels of trauma support



# Your wellbeing:



You cannot wipe the tears off another's face without getting your own hands wet.

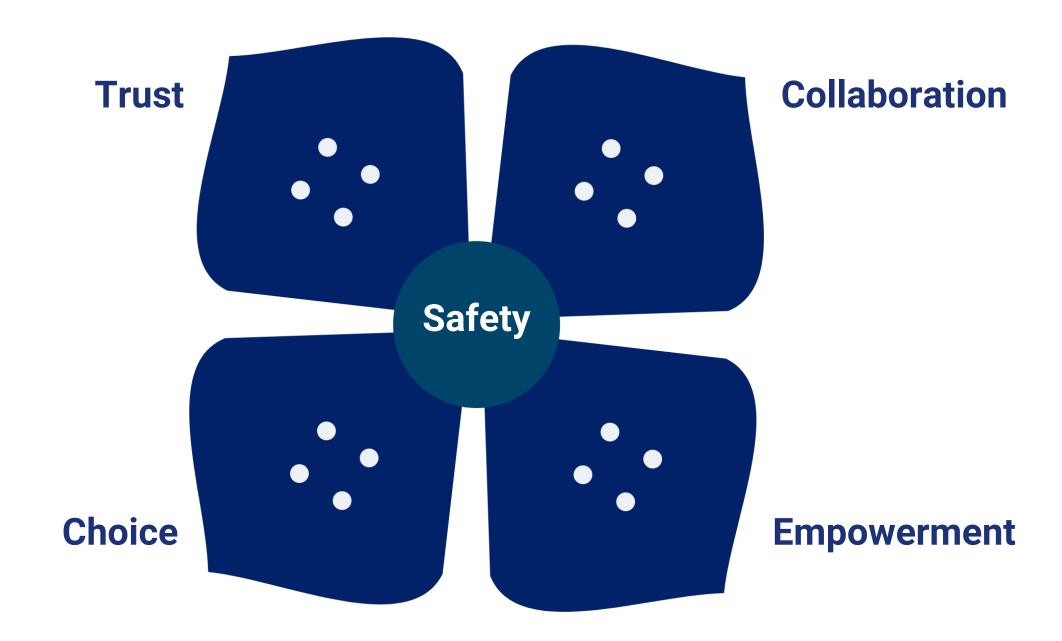
Zulu proverb

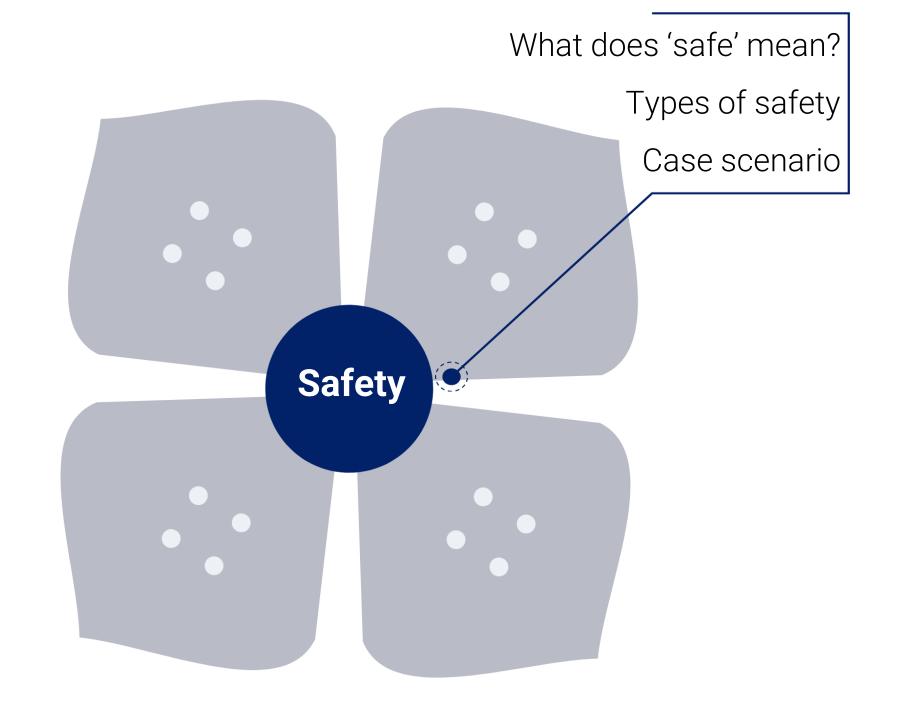




# 

# Part 2: Supporting Well





## Pause and consider:

What does 'safe' mean?



# Types of safety







# Case Scenario 1 - Zahra (Part 1)

- 1. Any indications that Zahra feels unsafe?
- 2. What might help increase her sense of safety?

# Scenario 1 - Zahra (Part 1)

13 years old, newly arrived in UK

Quiet but engaged with friends

# Case Scenario 1 - Zahra (Part 2)

- 1. What might have caused Zahra's reaction?
- 2. What would you do next?

# Scenario 1 - Zahra (Part 2)

Fire alarm

Under the table, ears covered

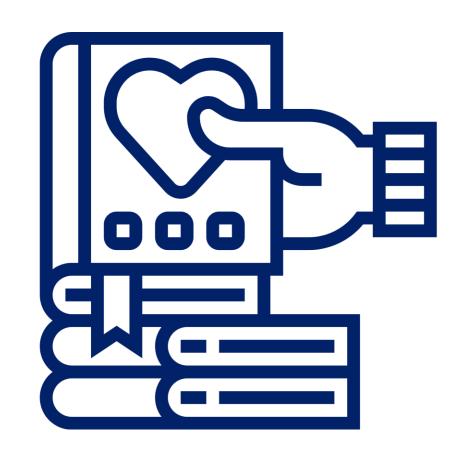
# Safe Support:

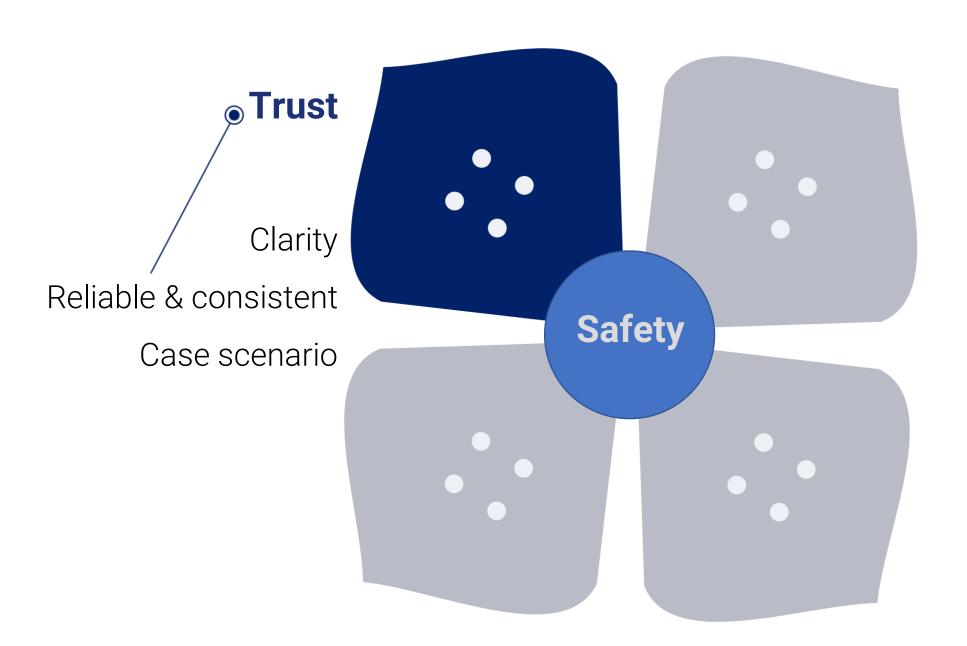
Avoiding re-traumatisation



# Safety- If You Do Nothing Else [IYDNE]

Find out what each person needs to feel safe during support





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You can't fix this and make it go away. I don't want to be fixed. Just sit with me and just let me know that I'm not alone.

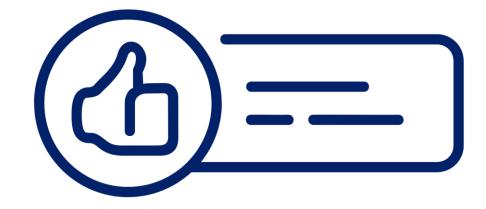
# Trust through clarity

How are these statements problematic...?

- "Call me anytime."
- "I'm here for whatever you need."
- "I'll be in touch again soon."

# Trust through reliability and consistency

- Say what you mean and do it
- Consistent support
- Attachment



#### Case Scenario 2 - Shona or Obi

- 1. What challenges do they face?
- 2. What support could you offer?

## Scenario 2a (child) - Shona

8 years old, in foster family for 6 years

Visits with birth mother inconsistent

Due to move to a new group

### Scenario 2b (adult) - Obi

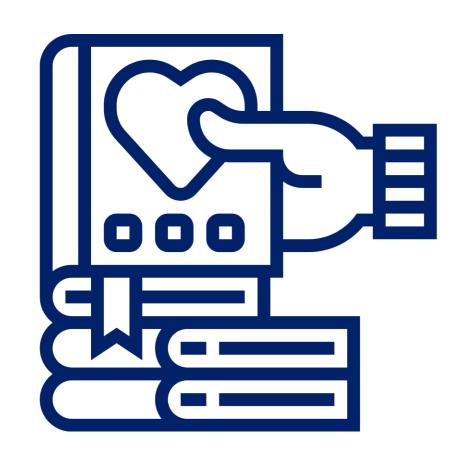
Disclosed abuse by leader

Case being investigated by police

You are a support person appointed by church

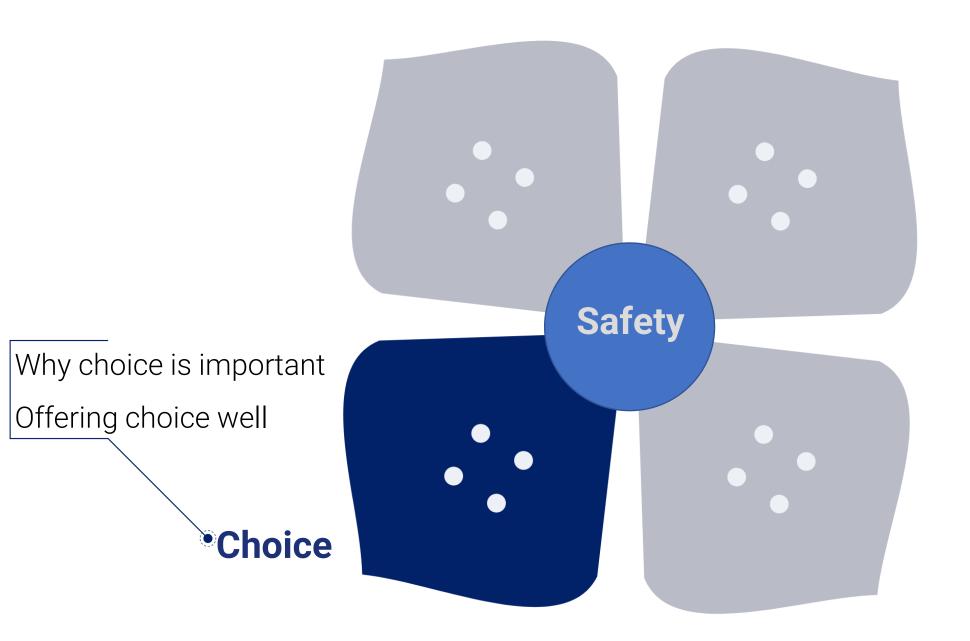
#### **Trust-IYDNE**

Set clear and realistic expectations and honour them.





# 



#### Pause and consider:

What choices can we offer?



#### Considerations around choice:



Overwhelming



Real



Meaningful

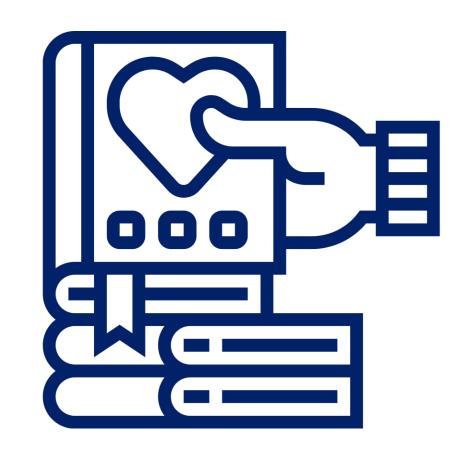


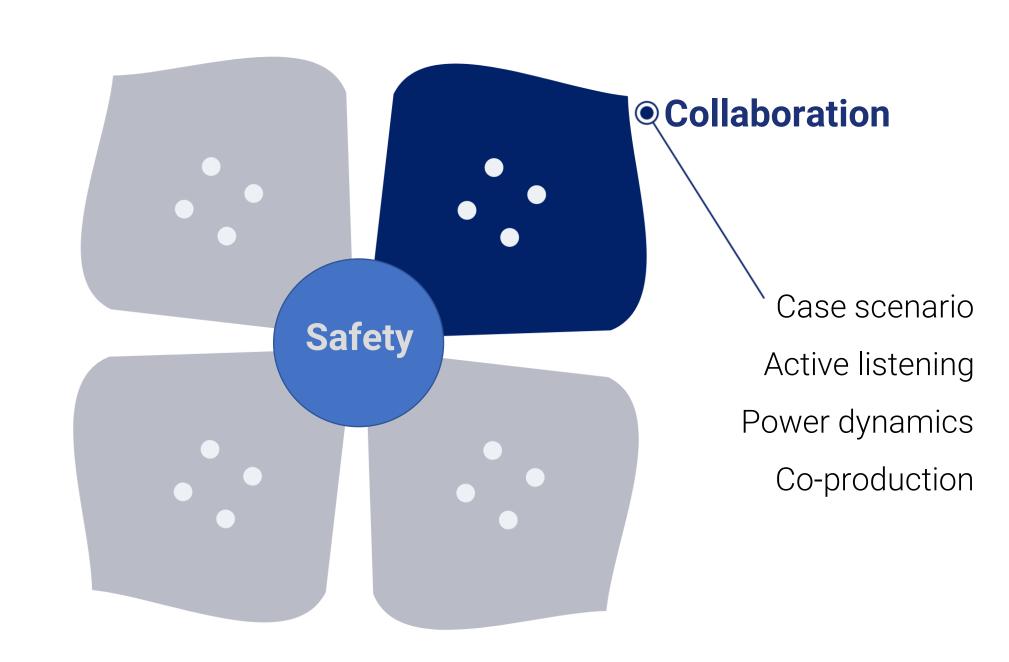
No choice



#### **Choice-IYDNE**

Enable someone to exercise meaningful choice





#### Case Scenario 3 - Elis

- 1. What do you notice?
- 2. What could collaboration involve?

#### Scenario 3 - Elis

- 22 years old, on young leaders' programme
- On phone and vaping in session
- "Who do you think you're talking to?!"

# Collaboration through active listening

What are the key elements of active listening?



# Collaboration and power

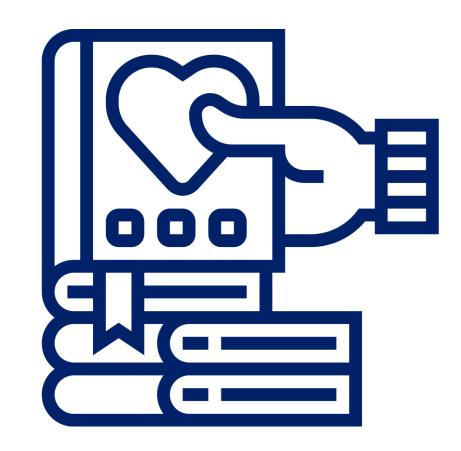


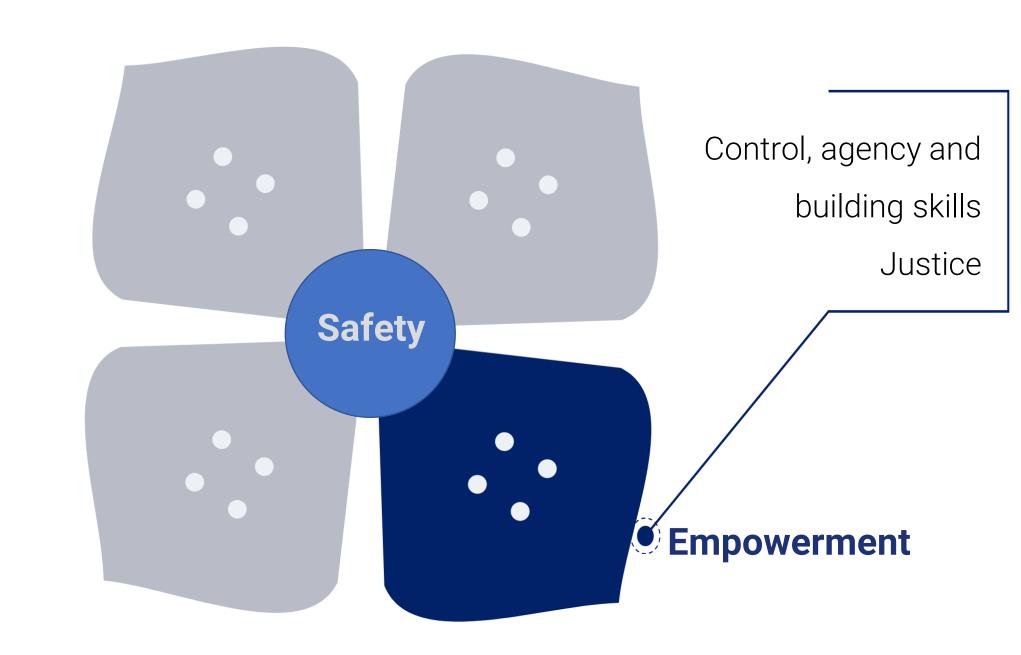
Victim-survivors as experts



#### Collaboration-IYDNE

Listen and collaborate, don't assume we know best





# Case Scenario 4 - Joyce

- 1. Unhelpful responses?
- 2. Helpful responses?
- 3. Empowerment?

# Scenario 4 - Joyce

- 64 years old, part of your community group
- Stepfather sexually abused her as a child
- Struggling to sleep

# **Empowerment**



Control and agency

Building skills

Amplifying voices

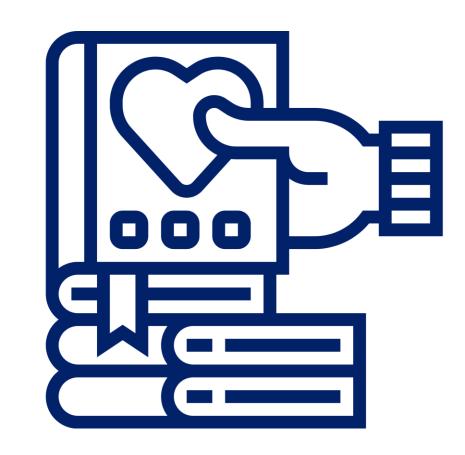
#### **Truth and Justice**

What could justice involve?



# **Empowerment - IYDNE**

Offer support that gives control, voice and agency to victim-survivors



# Review of learning objectives

Those we support

2 Principles for supporting well

ACES T/trauma

Safety Trust

Choice

**Collaboration** 

**Empowerment** 

# I have learnt.....



# Your feedback is important to us

