

Online Safety



Creating safer places. Together.

Introductions





**2.5 hours
2 short breaks**



**Link for slides and
handbook**



**Webcam and
microphones**



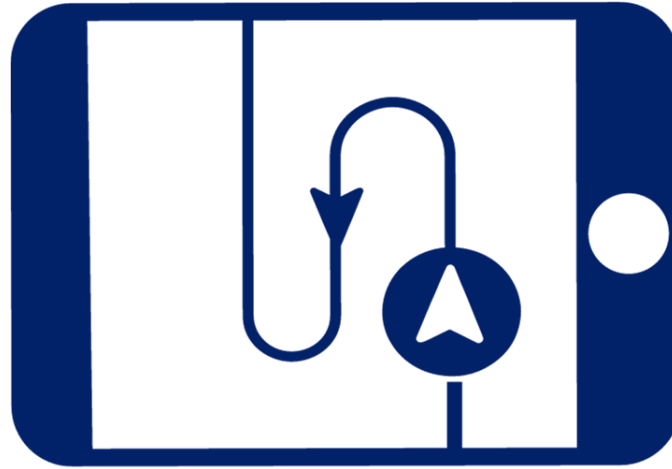
**Sensitive and
confidential**



Get support



Chat facility



0303 003 1111 - Option 2
helpline@thirtyoneeight.org



Course Aim

“

... Online safety must be at the heart of [charities]...

- Charity Comms UK

”

Our safeguarding responsibility

Physical

**Emotional /
Psychological**

Neglect

Sexual

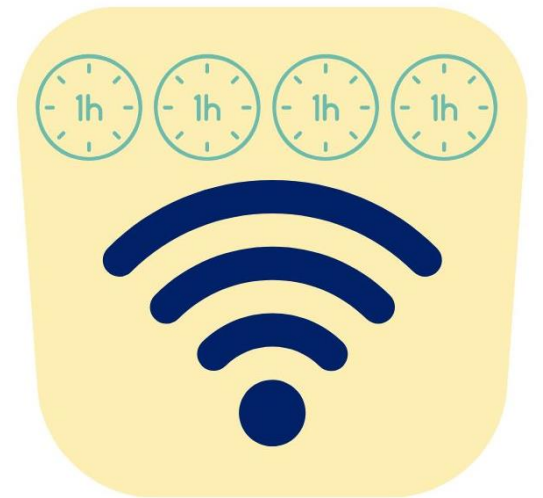
Financial

Pause and consider:

What would be a good outcome for you today?



Statistics



Module 1

Content

Module 2

Contact

Module 3

Conduct

Module 4

Commerce

Module 1

Content

Module 2

Contact

Module 3

Conduct

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Commerce

In this module:



Harmful content



Reducing risk



Our responsibilities

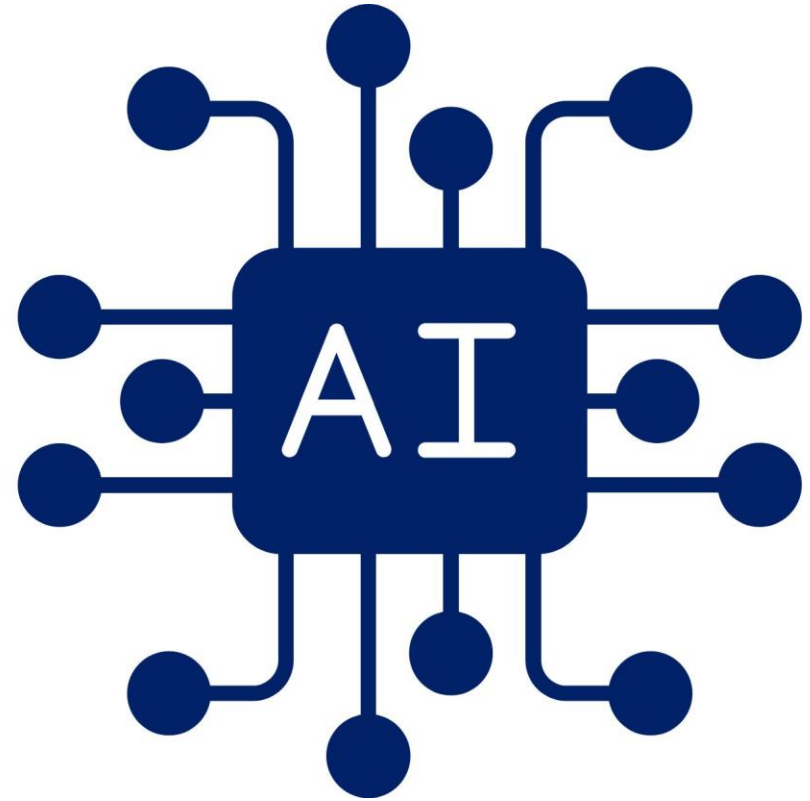


Pause and consider:

What harmful content are you aware of?



Online Content - Safeguarding Concerns



Survivor Voice:

“

My whole body was hot, and I just let out a scream...

”

Online Content - Safeguarding Concerns



Breakout Rooms:

How can we reduce the safeguarding risks posed by harmful content?



Content: Our responsibilities

Content audit:
handbook page 6-7





5:00

Module 1

Content

Module 2

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Commerce

In this module

- Forms of online contact
- Accountability & transparency
- Our responsibilities



Harmful contact:

“

...They are trying to talk to them now on phones and devices you can find in any family home.

— Susie Hargreaves, Chief Executive IWF

”

Pause and consider:

Online contact in your
community?



Case Scenario - Rachael

1. What are the risks in this situation?
2. What are your safeguarding responsibilities?



Scenario - Rachael

- Volunteer youth leader
- Social media requests
- Private messaging

Safer Contact with Vulnerable Groups

- Children and young people
- Adults at risk of harm

What are the risks? Can we reduce them?

- One to one messaging
- Group chats
- Public forums



Contact: Our responsibilities

Contact audit:
handbook page 7-8





5:000

Module 1

Content

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Commerce

In this module:

- Types of harmful conduct
- Risks of harmful conduct
- Our responsibilities



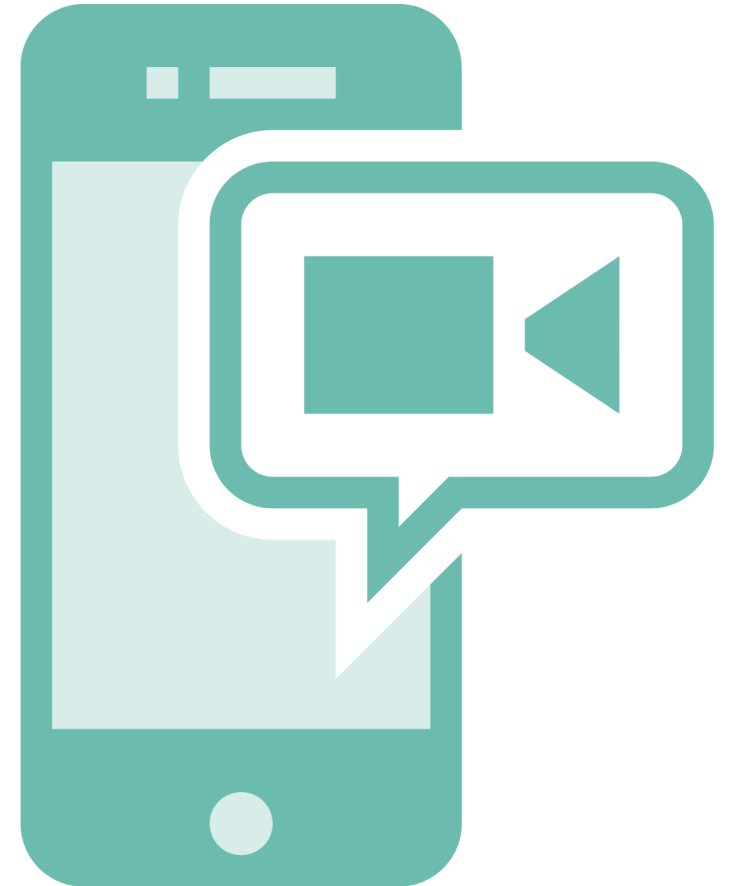
Pause and consider:

What harmful online conduct are you aware of?



Case Scenario - Harper

1. Your concerns?
2. Your responsibilities?



Scenario - Harper

- 13 years old on summer camp
- “They gave me alcohol”
- “Videos ... all over social media.”

Risks of unsafe online conduct

- Harm to vulnerable groups
- Allegation/loss of position
- Reputational damage



Conduct: Our responsibilities

Conduct audit:
handbook page 8



Module 1

Content

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Contact

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Module 4

Commerce

In this module:



Online financial risks



Reducing risk



Our responsibilities



Case Scenario - Donal

1. Your concerns?
2. Your responsibilities?



Scenario - Donal

- Arrives late and looks flustered.
- Email in the middle of the night.
- Asking for bank details.

Pause and consider:

What other online financial risks are you aware of?



How can we reduce financial risk?

- Raising awareness
- Secure settings
- Safe storage of data



Commerce: Our responsibilities

Commerce audit:
handbook page 8-9



Reflection:

How will you make your organisation safer online?



Content



Contact



Conduct



Commerce

I have learnt.....



**Your feedback is
important to us**





thirtyone:eight

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